

User Guide



**Online Ticket booking for visitors at Nandanvan Jungle Safari,
Atal Nagar, Chhattisgarh**

**Government of Chhattisgarh
Forest Department**

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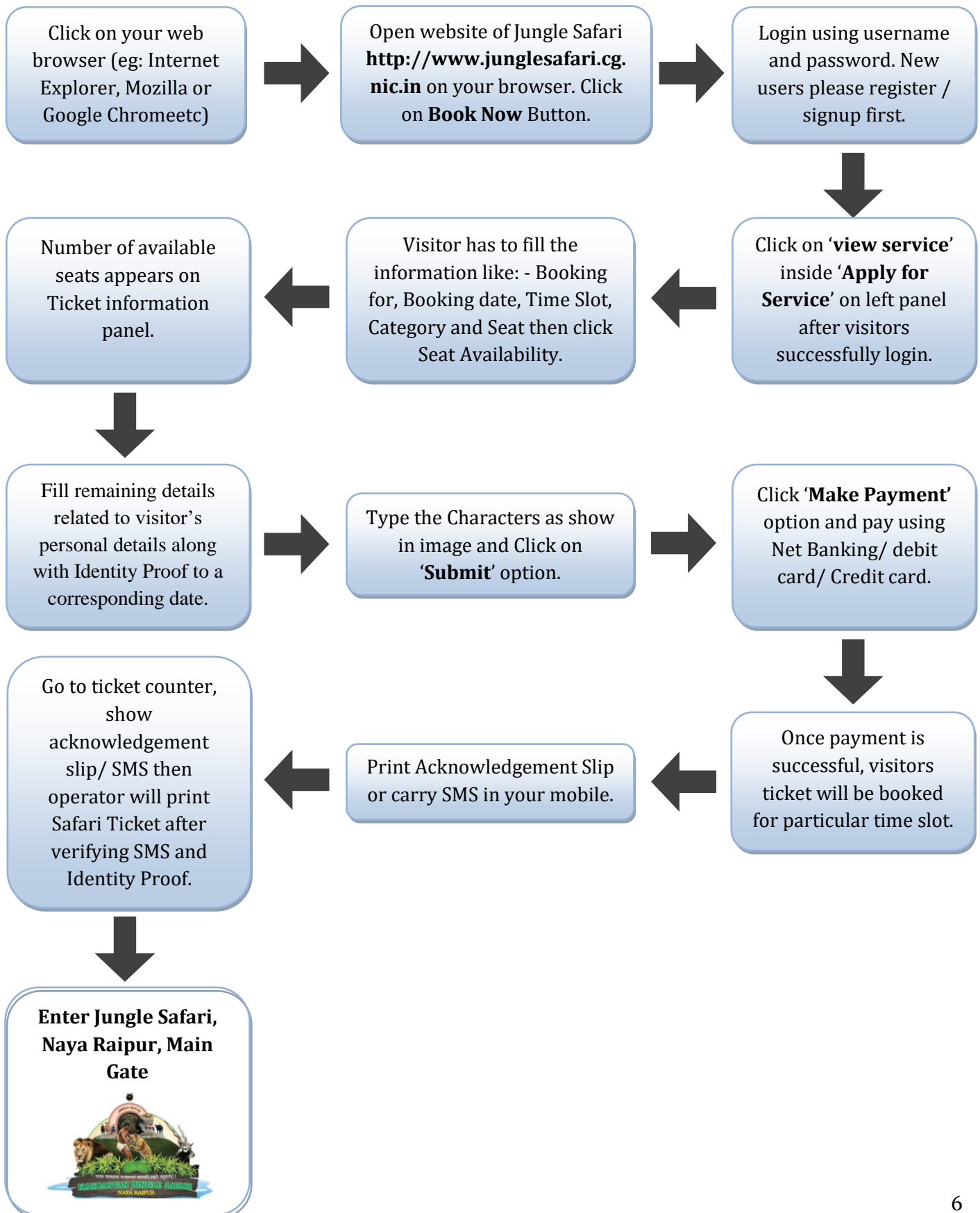
Instructions

Instructions

1. User has to register with unique Email Id.
2. Group leader age should be above 18 years.
3. Registered user must have valid ID proof and SMS while visiting.
4. Reach before ½ an hour before time of visit.
5. Do not litter, use dustbin.
6. Keep the camera flash off while taking photos of wild animals.
7. External food not allowed.
8. Teasing and disturbing animals, littering in zoo is punishable under wildlife protection act, 1972, hence please avoid.

Process Flow

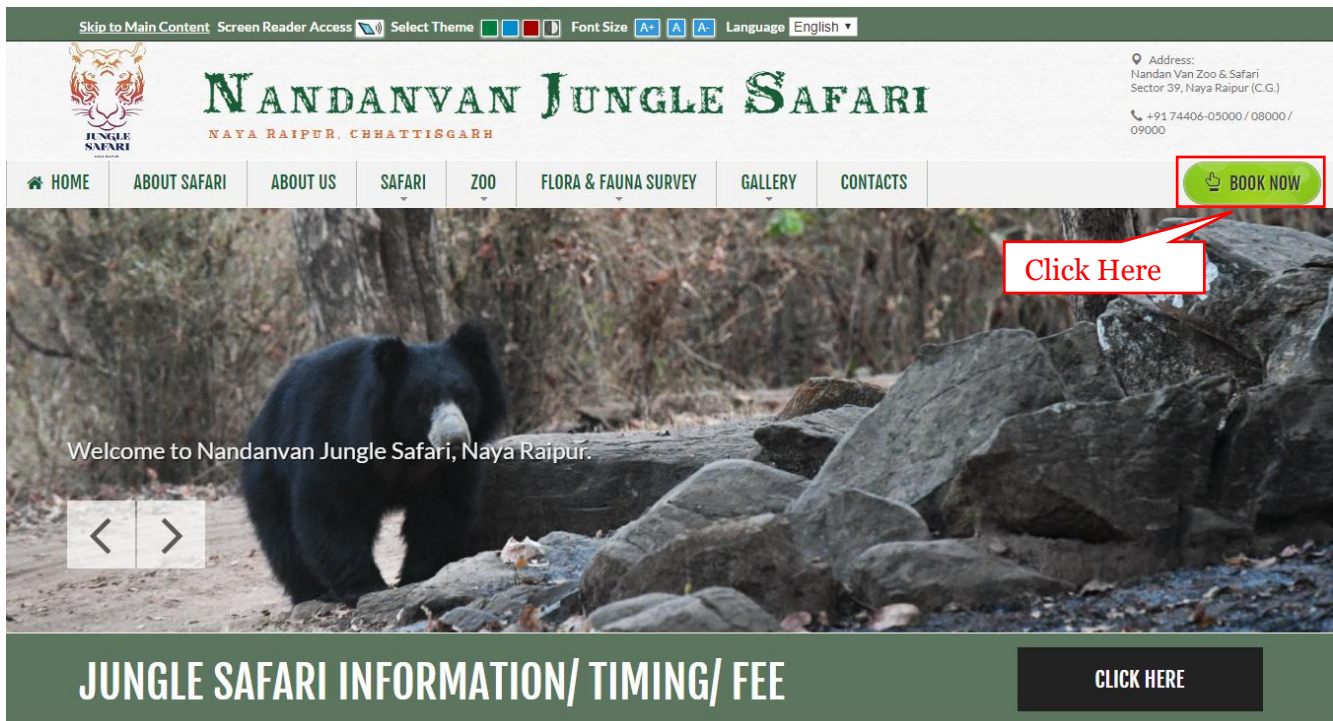
Steps to follow





Home Page

1. Visit Jungle Safari home page at given link <http://junglesafari.cg.nic.in>. click on **Book Now** button.

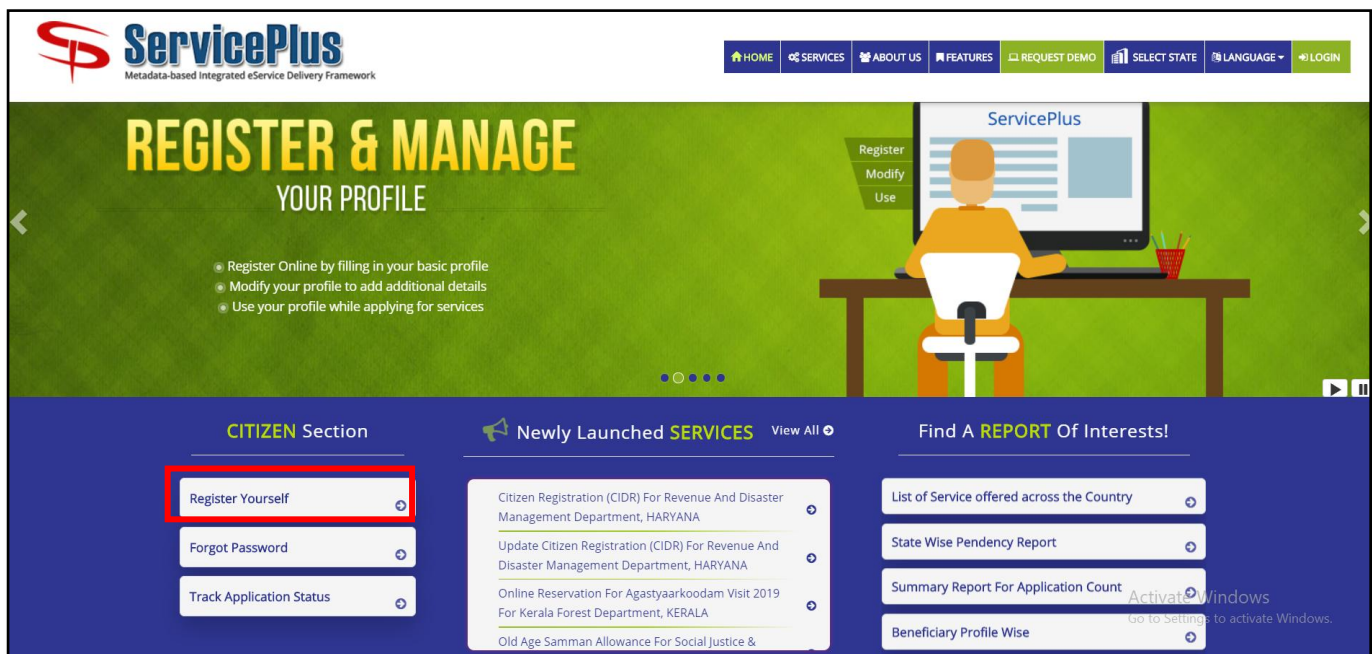


2. Service instruction window open after clicking Book Now button. Click check box as showing in form then Submit.

The image shows a 'How to use Service' window. It contains the following text: 'Please follow these instructions:-', 'We will redirected to https://serviceonline.gov.in/', 'Register Yourself- This option can be used by the Citizen to register and create an account on ServicePlus. Citizen section is on the left side of the ServicePlus Home Page.', 'Password- Enter password of your choice using 8 to 15 characters with atleast one special character (*[@#\$%^&+=]), one numeric, one small case and one upper case letter. Ex- Safari@2000', 'Login- Once you log in to your Citizen account, you will be able to use the provided options. You will get options to Apply for services (view services)', and 'Learn more about service- User Manual'. At the bottom, there is a checkbox labeled 'I read all terms & condition mentioned and agree to it.' and a green 'Submit' button. A red callout box with the text 'Click Here' points to the 'Submit' button.

Registration

3. User Register /sign in here. For Register first click on **register yourself** option.



4. Register yourself with your Basic details (Like- full name, Email Id, Mobile, Password and State). All red asterisk (*) fields are mandatory.

Register Yourself

Full Name *
Enter Your Full Name

Email Id *
Enter a valid Email Address

Mobile No.
+91 Enter Mobile No.

Password *
Enter Your Password

State *
Select

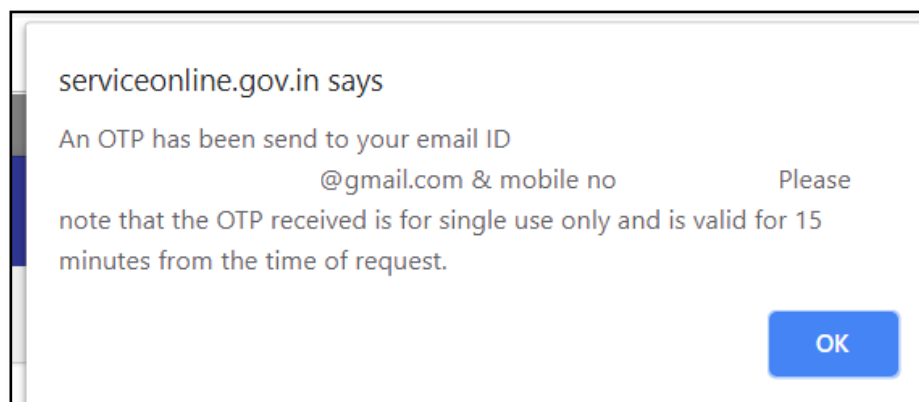
Validate

Fill your basic details in user register form.

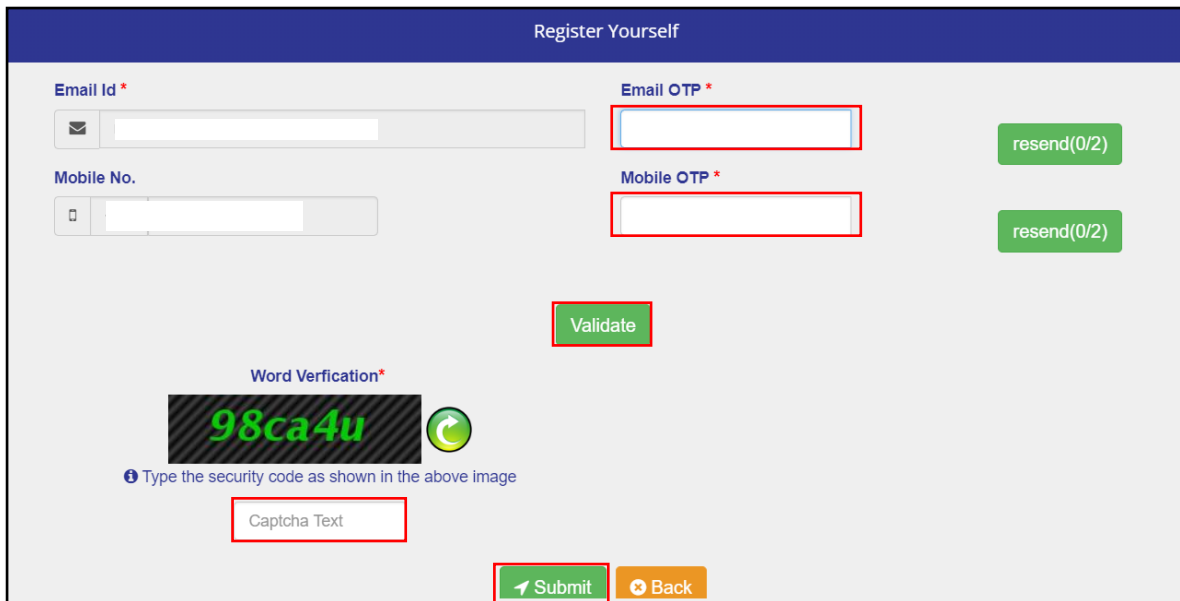
- a) Enter your full name (like- first-middle-last name).
- b) Enter Email Id.
- c) Mobile Number.
- d) Enter password of your choice using 8 to 15 characters with at least one special character (*[@#\$%^&+=]), one numeric, one small case and one upper case letter. **Ex-** Safari@2000.
- e) Confirm password.
- f) Choose state.
- g) Enter characters shown in image.

The image shows a registration form titled "Register Yourself". It contains the following fields and elements:

- Full Name ***: A text input field containing "Testing User".
- Email Id ***: A text input field containing "nandanvanjunglesafari@gmail.com".
- Mobile No.**: A text input field containing "+91 9131497745".
- Password ***: A password input field with a toggle icon (eye) on the right.
- State ***: A dropdown menu showing "CHHATTISGARH".
- Validate**: A green button at the bottom right of the form.



5. Enter Email OTP and Mobile OTP as appear in the form, then click validate button. After successful attempt enter character shown in image and then submit.



The image shows a registration form titled "Register Yourself". It contains the following elements:

- Email Id ***: A text input field with an email icon.
- Mobile No.**: A text input field with a mobile phone icon.
- Email OTP ***: A text input field with a red border, next to a green "resend(0/2)" button.
- Mobile OTP ***: A text input field with a red border, next to a green "resend(0/2)" button.
- Validate**: A green button with a red border.
- Word Verification***: A section showing a security code "98ca4u" in green on a black background, with a refresh icon to its right.
- Type the security code as shown in the above image**: A blue instruction text.
- Captcha Text**: A text input field with a red border.
- Submit**: A green button with a red border and a right arrow icon.
- Back**: An orange button with a left arrow icon.

6. Successful message is displayed, please re-login.

Booking Process

7. Login with registered user id and password.


Nandanvan Jungle Safari, Naya Raipur

Online Gate Ticket for visit of Nandanvan Jungle Safari, Naya Raipur
नंदनवन जंगल सफारी, नया रायपुर में भ्रमण हेतु ऑनलाइन गेट टिकट
Can be accessed through <https://serviceonline.gov.in>

Please use ServicePlus credentials to Log in

User Name

Password

Word verification


Please enter the characters shown above

- Enter username as registered email Id.
- Enter password which you have entered while registration.
- Enter characters as shown in image in textbox.

8. Click on **Apply for Service** shown in menu section.

Nandanvan Jungle Safari, Naya Raipur

Online Gate Ticket for visit of Nandanvan Jungle Safari, Naya Raipur
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Can be accessed through <https://serviceonline.gov.in>

Apply For Service

Track application status

View Incomplete Application


Revalidate Payment

View Acknowledgement Slip

View submitted Application Form

My Space

9. Form to be filled for Ticket booking. Fill information regarding booking (like- booking for, mode of travel, visit date, visitor's nationality, visiting time slot and no. of visitors) then click **Check Availability** button as shown in image



Nandanvan Jungle Safari, Naya Raipur नंदनवन जंगल सफारी, नया रायपुर

बुकिंग जानकारी / Booking Information

बुकिंग हेतु / Booking For *

☒ SAFARI ☐ ZOO

यात्रा का प्रकार / Mode of Travel *

☒ AC ☐ Non AC

यात्रा की तारीख / Visit Date *

13/10/2017

आगतुक की राष्ट्रीयता / Visitor's Nationality *

☒ Indian ☐ Foreigner

विजिटिंग समय स्लॉट (घंटे में) / Visiting Time Slot (in hours) *

☒ 10:00 AM
☐ 12:00 PM
☐ 02:00 PM
☐ 04:00 PM

आगतुकों की संख्या / No. of Visitors *

4

उपलब्धता जाँचें / Check Availability

After click on button available seats are displayed here.

Available Seats : 80

- Choose Booking for Safari
- Select mode of travel AC/Non AC.
- Select visiting date from calendar.
- Select time slot after selecting date.
- Enter number of visitors want to visit and check availability.

10. Enter group leader information along with id proof.

समूह लीडर सूचना / Group Leader Information	
नाम / Name *	ई-मेल / E-Mail
RAVI	ravitanuja@gmail.com
मोबाइल नंबर / Mobile Number *	आयु / Age *
9965588465	25
पहचान पत्र / ID Proof *	पहचान पत्र संख्या / ID Number *
PAN Card	abcde1234f
लिंग / Gender *	पता / Address *
<input checked="" type="radio"/> Male <input type="radio"/> Female <input type="radio"/> Transgender	Raipur
राज्य / State *	जिला / District *
CHHATTISGARH	RAIPUR
पिनकोड / PIN Or ZIP Code	
492001	

Enter group leader information like name, email, valid mobile number, age, valid Id Proof and its number, gender, complete address details and pin code.

11. Enter here number of visitors will be visit according to age wise and camera details. After filling all information's type verification code and submit the form.

आगंतुक विवरण / Visitor(s) Details		
भारतीय - आयु 6 या 6 से कम / INDIAN - Age upto 6 year (Charge - NIL)	भारतीय - आयु 6 से अधिक और 12 के बराबर / INDIAN - Age above 6 and upto to 12 year (AC -INR 100, Non AC -INR 50)	भारतीय - आयु 12 से अधिक / INDIAN - Age above 12 year (AC -INR 300, Non AC -INR 200)
<input type="text"/>	<input type="text" value="2"/>	<input type="text" value="2"/>

कैमरा विवरण / Camera(s) Details (If carrying)		
यात्रा के दौरान होल्डिंग कैमरा / Holding Camera(s) during visit ?	यात्रा के दौरान साधारण / डिजिटल कैमरा धारण की संख्या (दर INR 100.00) / No. of Still/Digital camera holding during Visit (Rate INR 100.00)	यात्रा के दौरान हैंडी कैम / वीडियो कैमरा होल्डिंग की संख्या (दर (INR) 500.00) / No. of Handy Cam/Video camera holding during Visit (Rate (INR) 500.00)
<input checked="" type="radio"/> Yes <input type="radio"/> No	<input type="text" value="1"/>	<input type="text"/>

कुल भुगतान / Total payment to be made	
कुल राशि / Total Amount *	<input type="text" value="900"/>

Click Here

Word verification



Please enter the characters shown above

- Enter visitor's age details as per age group specified.
- Select camera details if holding.
- Enter the characters as shown in image.
- Submit the form.

12. Preview of filled form.



Nandanvan Jungle Safari, Naya Raipur
नंदनवन जंगल सफारी, नया रायपुर

बुकिंग जानकारी / Booking Information

Application Reference Number:

CG-NJS/2017/00014

बुकिंग हेतु / Booking For

SAFARI

यात्रा का प्रकार / Mode of Travel

AC

यात्रा की तारीख / Visit Date

13/10/2017

आगंतुक की राष्ट्रियता / Visitor's Nationality

Indian

विजिटिंग समय स्लॉट (घंटे में) / Visiting Time Slot (in hours)

10:00 AM

आगंतुकों की संख्या / No. of Visitors

4

उपलब्ध सीट / Available Seats

80

उपलब्धता जाँचें / Check Availability

13. If confirm then click **Make Payment** button shown in image.

आगतुक विवरण / Visitor(s) Details		
भारतीय - आयु 6 या 6 से कम / INDIAN - Age upto 6 year (Charge - NIL)	भारतीय - आयु 6 से अधिक और 12 के बराबर / INDIAN - Age above 6 and upto to 12 year (AC -INR 100, Non AC -INR 50) 2	भारतीय - आयु 12 से अधिक / INDIAN - Age above 12 year (AC -INR 300, Non AC -INR 200) 2

कैमरा विवरण / Camera(s) Details (If carrying)		
यात्रा के दौरान होल्डिंग कैमरा / Holding Camera(s) during visit ? Yes	यात्रा के दौरान साधारण / डिजिटल कैमरा धारण की संख्या (दर INR 100.00) / No. of Still/Digital camera holding during Visit (Rate INR 100.00) 1	यात्रा के दौरान हैंडी कैम / वीडियो कैमरा होल्डिंग की संख्या (दर (INR) 500.00) / No. of Handy Cam/Video camera holding during Visit (Rate (INR) 500.00)

कुल भुगतान / Total payment to be made	
कुल राशि / Total Amount	900

Click Here

Additional Details

Apply to the Office Forest Department

06/10/2017 12:12:24 IST

Edit

Make Payment

Cancel

Print

Export to PDF

New Apply

https://serviceonline.gov.in



Payment

14. Click on **Initiate Transaction**.

Application Form Nandanvan Jungle Safari, Naya Raipur



Please select the mode of payment

☒ SBI-ePay

Total Amount to be paid (in Rs.) 900.00 /-

Initiate Transaction Reset Cancel


15. Make payment using SBlePay payment gateway and proceed.



Transaction Details	Order Number 1015	Amount 900.00 INR + Convenience Fee if applicable will be charged to you.
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Payment Details

Net Banking
Credit Card
Debit Card
Mobile Payments



Other Banks


ProceedCancel

Verified by   


   

Acknowledgement Slip

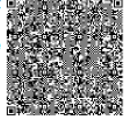
16. Ticket generated after successful payment.



पावती (ई-टिकट) / Acknowledgement (E-Ticket)
नंदनवन जंगल सफारी, नया रायपुर, छत्तीसगढ़
Nandanvan Jungle Safari, Naya Raipur, Chhattisgarh
 आपातकालीन संपर्क नंबर / Emergency Contact No.: **0771-2439725**
 प्रतिपुष्टि / Feed back: **dfojungleasafari@yahoo.com**



यह सिस्टम द्वारा प्राप्त पावती है और इसमें किसी भी हस्ताक्षरकर्ता की आवश्यकता नहीं है। आवेदन का प्रिंट 'https://www.serviceonline.gov.in' में 'Citizen Section' से प्राप्त कर सकते हैं। कृपया किसी भी संशय हेतु संपर्क करें।
 This is a system generated acknowledgement and does not require any signatory. Application can take print out in 'Citizen Section' on 'https://www.serviceonline.gov.in'. Please contact in case of any queries.



आगंतुक विवरण / Visitor Details

टिकट नंबर / Ticket No.	: CG-NJS/2017/00013	टिकट / Ticket For	: SAFARI
आगंतुक का नाम / Visitors Name	: DR. ABHI	बुक करने की तिथि / Booking Date	: 05/10/2017
आगंतुक का पता / Visitor Address	: raipur		
यात्रा की तारीख / Date of Visit	: 06/10/2017	यात्रा का समय / Time of Visit	: 10:00 AM
आगंतुकों की संख्या / No. of Visitor	: 0 - (Age below 6) : 0 - (Above 6 and up to 12) : 1 - (Above 12)	मोबाइल नंबर / Mobile Number	: 7587412651
राष्ट्रियता / Nationality	: Indian	वाहन श्रेणी / Vehicle Category	: Non AC
होलिडन कैमरा की संख्या / No. of Holding Camera	: 0 - Digital camera : 0 - Video Camera	टिकट किराया / Ticket Fare	: ₹ 200 /- , via payment mode:SBI-ePay.

Note :

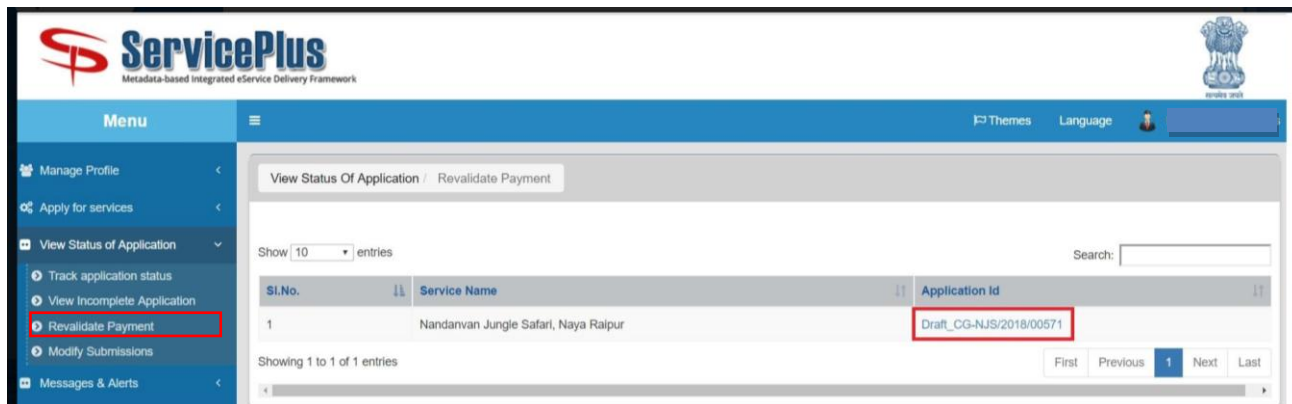
- गंदगी न फैलाएं, कूड़ेदान का प्रयोग करें / Do not litter, use dustbin.
- जंगली जानवरों की तस्वीरें लेते समय कैमरा फ्लैश बंद रखें / Keep the camera flash off while taking photos of wild animals.
- बाहरी खाद्य पदार्थों की अनुमति नहीं है / External foods not allowed.
- जीवन रक्षा अधिनियम, 1972 के तहत चिड़ियाघर में जंगली जानवरों को चिड़ाना या परेशान करना अथवा गन्दगी फैलाना दंडनीय अपराध है / Teasing and disturbing animals, littering in zoo is punishable under Wild Life Protection Act, 1972, hence please avoid.

17. SMS and Email has been sent to registered Email id and mobile no.

--00--

Revalidate Payment

18. Unfortunately, if ticket not generated, you can use this facility to regenerate your ticket. Click on reference id as shown in image.



--00--